



ABORIGINAL COMMUNITY HOUSING LTD

Aboriginal Community Housing Ltd

ANNUAL REPORT

2023 – 2024



ACKNOWLEDGMENT OF COUNTRY

Aboriginal Community Housing Ltd (ACHL) acknowledges that Aboriginal and Torres Strait Islander people were the first Australians with complex and sophisticated laws and environmental practices for over 60,000 years.

ACHL celebrates the survival and resilience of Aboriginal and Torres Strait Islander people and Aboriginal and Torres Strait Islander cultures across Australia and the many traditional lands and language groups.

ACHL recognises the valuable contribution of Aboriginal and Torres Strait Islander people in all aspects of life and looks forward to working together in partnership, with mutual respect and on an equal footing.

We acknowledge the Traditional Custodians of Country throughout Australia and their connections to land, sea and community. We also acknowledge the traditional owners of the lands on which our offices are based and where we work. We pay our respect to their Elders past, present and emerging and extend that respect to all Aboriginal and Torres Strait Islander people today.



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ABORIGINAL COMMUNITY HOUSING LTD

Aboriginal Community Housing Ltd Annual Report 2023 – 2024

Reporting Period: 1 July 2023 - 30 June 2024

Published by: Aboriginal Community Housing Ltd

This report details work by Aboriginal Community Housing Ltd (ACHL), an independent national Aboriginal and Torres Strait Islander community housing provider focused on providing safe, affordable and appropriate housing and support to our customers and the local communities in all relevant states and territories. Included in the report is an overview of the achievements and successes over the past 12 months nationally with the 2023-24 report based on our work from 1 July 2023 to 30 June 2024.

Warning: Aboriginal and Torres Strait Island people should be aware that this report contains imagery and names of Aboriginal and Torres Strait Islander people.

ABOUT US

Aboriginal Community Housing Ltd

Aboriginal Community Housing Ltd (ACHL) is an independent national Aboriginal and Torres Strait Islander community housing organisation. We are the first independent nationally led and managed provider of long-term affordable housing, property and tenancy management for Aboriginal and Torres Strait Islander peoples and communities.

We recognise the rights of Aboriginal and Torres Strait Islander people and communities to determine their own future and to live in accordance with their own cultural values and customs. We maintain a strong vision to empower Aboriginal and Torres Strait Islander communities to develop, own and manage culturally appropriate, affordable, and sustainable housing.

On 1 July 2023, ACHL officially became its own independent Aboriginal Community Controlled Organisation (ACCO). ACHL started its journey in 2016 as part of the Community Housing Limited (CHL) Group of Companies to provide better housing options for Aboriginal and Torres Strait Islander communities. However, with our increasing growth and establishment as a Tier 1 CHP, the decision was made for ACHL and CHL to part ways.

ACHL works in partnership with Aboriginal and Torres Strait Islander services to deliver housing across tenancy management, property management and community development. We aim to further establish community development and economic development approaches to assist communities to determine and achieve their own aspirations and provide a range of products including additional supply of affordable rental and home ownership properties.

ACHL is an Aboriginal Community Housing Provider (ACHP) registered under the National Regulatory System for Community Housing (NRSCH) as a Tier 1 Community Housing Provider. ACHL is also recognised as an approved Provider by the NSW Aboriginal Housing Office (AHO) with Growth Provider status.

ACHL has established operations in Western Australia, South Australia, New South Wales and Victoria with a growing presence in Queensland and the Northern Territory.

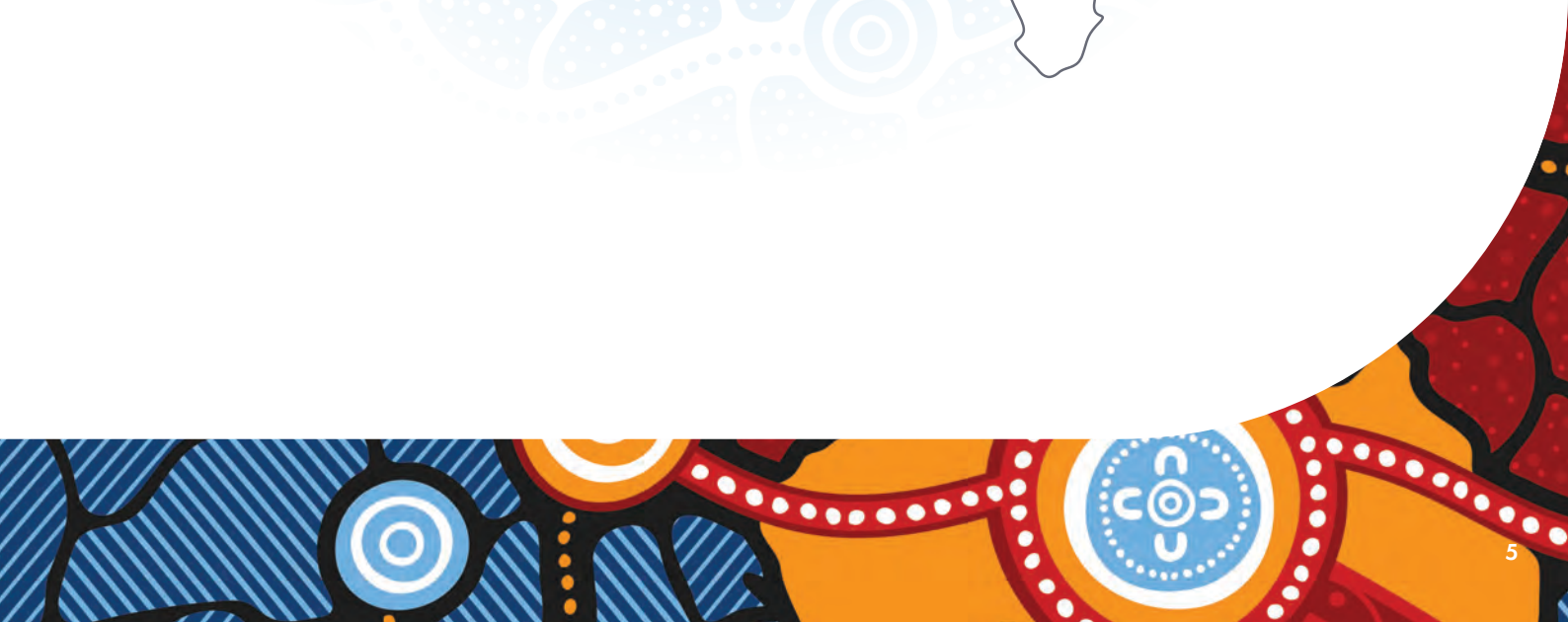
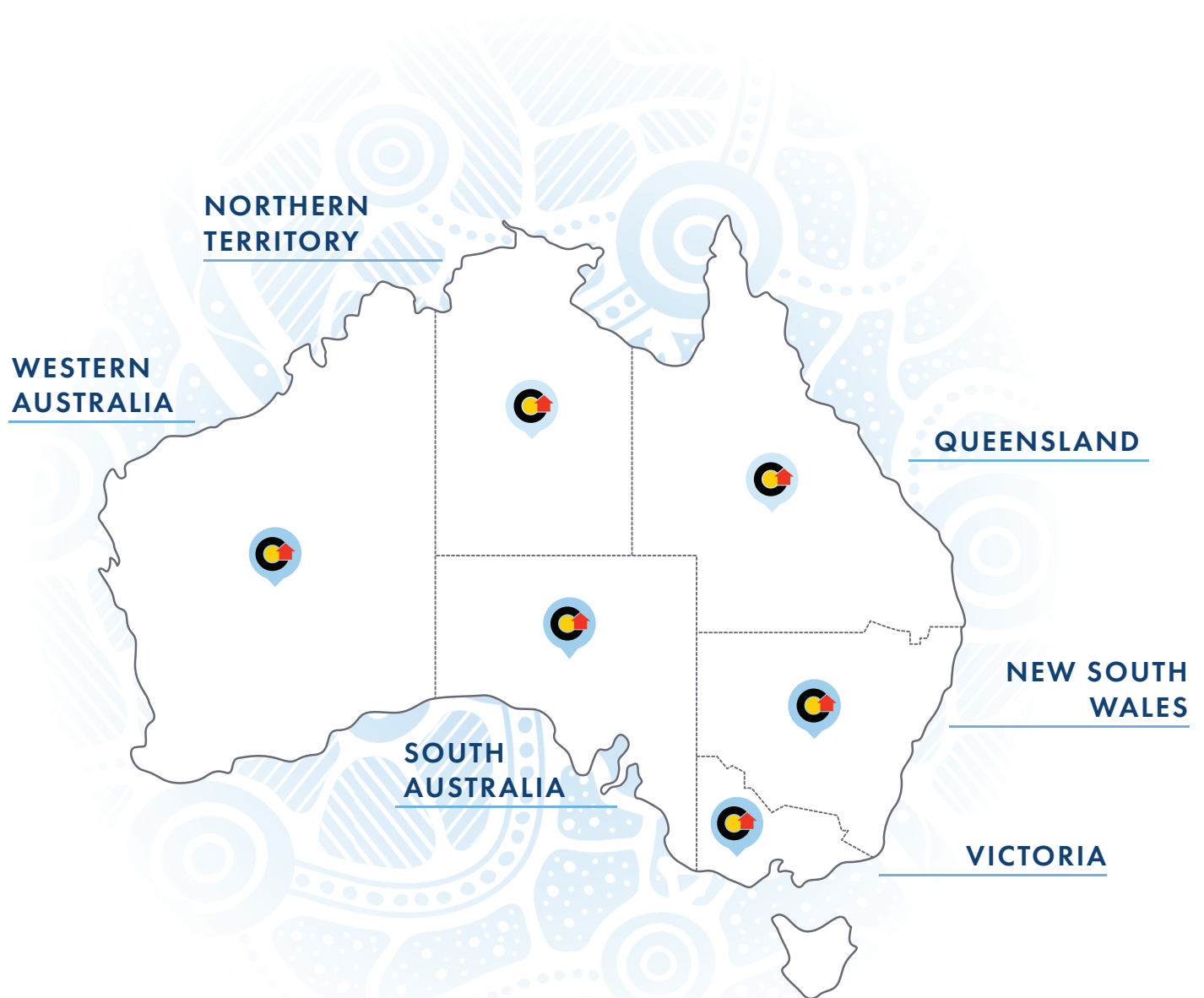
Aboriginal Community Housing (Vic) Ltd (ACHVL) was established in 2021 as a subsidiary of ACHL and as one of three Aboriginal housing providers in Victoria. This work resulted in ACHVL being successfully registered under the Victorian Housing Register. Over the past two-years a substantial amount of work has gone into developing partnerships with local ACCOs and service providers. ACHVL has submitted tender bids as part of consortiums and independently to increase housing options for Victorian Aboriginals.



ABORIGINAL COMMUNITY HOUSING LTD

ABORIGINAL COMMUNITY HOUSING LTD OPERATIONS THROUGHOUT AUSTRALIA

ACHL has established operations in Western Australia, South Australia, New South Wales and Victoria with a growing presence in Queensland and the Northern Territory.



VISION AND MISSION

Empowering Aboriginal and Torres Strait Islander communities to develop, own and manage culturally appropriate, affordable and sustainable housing.

ACHL's mission is for Aboriginal and Torres Strait Islander people throughout Australia to have access to housing that is safe, affordable, appropriate and supportive of health and wellbeing. Through facilitating effective partnerships and relationships ACHL will support Aboriginal and Torres Strait Islander communities to develop, build, manage, operate and own well designed and maintained housing solutions.

OUR VALUES

We believe everyone should have equal opportunity to access good quality, affordable and sustainable housing. To achieve that end we share the following values.

1. Equality
2. Integrity
3. Accountability
4. Culturally Appropriate Practice
5. Respect
6. Empowerment

OUR PRINCIPLES

Our principles are fundamental to our success. They focus on how we strengthen, maintain and grow our organisation over time. Adhering to each of these principles is how we will become the best and most respected Aboriginal and Torres Strait Islander housing organisation in Australia.

What we can and will promise is to be truthful and honest; act with integrity and honour; and do the right thing. We will work with fierce resolve to make ACHL an organisation of which our communities, people, tenants, and employees can be proud.

1. We are honest and truthful
2. We engage
3. We involve the community
4. We listen
5. We are inclusive
6. We empower
7. We are committed to real, tangible and ongoing outcomes
8. We are committed to employment opportunities
9. We ensure the respect and understanding of cultural heritage

OUR SERVICES

ACHL aims to provide and/or facilitate culturally appropriate property and tenancy management for all Aboriginal and Torres Strait Islander people and communities nationally with a committed approach to community development to assist all Aboriginal and Torres Strait Islander people, families and communities achieve their own aspirations and needs.

ACHL provides a range of services that support our organisation's vision, across three main areas:



Tenancy Management



Property Management



Community Development

THE SERVICES ALL COMPRISE:

-  Culturally appropriate and competent service delivery
-  Flexible approaches when working with tenants and families
-  Holistic service delivery, supported by the development of a toolkit

CHAIR'S REPORT

I am pleased to present, on behalf of the Board and staff of ACHL, our 2023-2024 Annual Report. This year has been marked by significant change, growth, challenges, and successes.

The ACHL Board and staff wish to express their deepest respect and appreciation for Steve Bevington, whose dedication and vision have been foundational to ACHL. Steve's contributions to the community housing sector for over three decades, marked by visionary leadership, proactive engagement, and unwavering support, are integral to our continued work. We are committed to building on this legacy as we grow and strive for safe, stable, and culturally appropriate housing outcomes.

The ongoing housing crisis, driven by limited housing stock, high rental prices, and a lack of affordability across Australia's urban, regional, and remote areas, has placed immense pressure on the social housing sector. As an organisation, we are collaborating internally and engaging with our communities to identify and implement meaningful solutions.

This report outlines our achievements and milestones over the past year, highlighting our progress, growth, and the evolving development of ACHL. Our success is deeply rooted in the dedication and hard work of our team, and I extend my sincere gratitude to each team member for their energy, commitment, and unwavering efforts to advance our mission.

On July 1, 2023, ACHL became an independent entity following its de-consolidation from Community Housing Limited. This milestone reflects the dedication of our Board and staff, who have worked tirelessly to make this vision a reality. We extend a special thank you to Steve Bevington and CHL for their instrumental role in founding and fostering ACHL. Although this transition marks a new chapter, our connection and mutual support remain steadfast.

In light of our de-consolidation, we have made structural and operational changes to optimise our team and ensure excellence in service delivery. We remain focused on growing the organisation to provide meaningful employment opportunities and sustainable outcomes for our communities.

The past year has been marked by notable achievements, including successful capital grant tenders and community development grants, highlighted by our success in Victoria with the largest Aboriginal Housing build, outside of government in Australia. We have also welcomed new staff who bring valuable skills and perspectives to our organisation.

We extend our gratitude to our kinship networks and stakeholders who have supported us throughout the year, as well as to our tenants, customers, and local communities for their ongoing collaboration. Together, we work to uplift and support Aboriginal and Torres Strait Islander people across Australia, fostering stronger communities and meaningful outcomes.

The ACHL and ACHVL teams, comprised of talented, passionate, and dedicated individuals, have grown stronger over the past year. Through challenges and achievements, we continue to deliver on our mission. ACHL remains steadfast in its commitment to being a leading Aboriginal and Torres Strait Islander organisation, providing safe, secure, and affordable housing to support our people and communities across the nation.lia.

Angela Huston
ACHL Chair

CEO REPORT

It is a pleasure to present to you the ACHL Annual Report for 2023-2024 and my first report as CEO of the ACHL Group of Companies.

For those of you who don't know me, and I haven't had the pleasure of meeting yet, I am Stacey Broadbent a Aboriginal women from Tharawal nation with familial ties to the Yuin and Dhunghutti nations. I was appointed the Aboriginal Community Housing Ltd Group of Companies CEO in May 2024.

I would like to take this opportunity to thank Steve Bevington who over the course of my time at ACHL I had the immense pleasure of having as a leader and mentor. It was an absolute privilege to be able to work alongside Steve and as we move forward, I will endeavour to do him justice in all that we achieve and do into the future. ACHL and ACHVL will always be part of the legacy that he has left us all.

To my board thank you for the amazing support and dedication that you have been and continue to provide to me and both ACHL and ACHVL. Most importantly to the ACHL/ACHVL team thank you for the amazing work and effort that you put into each and every day. The work that you do, not only contributes to the outcomes that we are able to achieve for our mob and communities but sets the tone for ACHL/ACHVL future.

I have worked with ACHL as the National Manager for since early 2021 years and have watched and worked alongside ACHL and recently ACHVL as we have grown from strength to strength while ensuring that we undertake all business through a cultural framework to service our communities.

2023/2024 was a successful year for the ACHL Group of Companies with a number of positive outcomes delivered despite all the changes, challenges and impacts on the community housing sector and the internal changes undertaken at ACHL.

Our ACHL annual report for 2023/2024 highlights our achievements and successes throughout the year but also where impacts have delayed or changed the course of proceedings. Some of the highlights over the course of the last year include: Engaging with Homes Victoria on the Social Housing Growth Fund where ACHL has been funded for one the largest Aboriginal Housing builds in Australia; being a part of the Building Communities Consortium for Ground Lease Model 2; opening of the West Kempsey Community Centre known as "The Hub" and community and sector development engagement and consultation. The growth that ACHL continues to make is a credit to the community housing sector in ensuring that we are providing safe, secure, culturally appropriate housing for our communities.

We will continue to work towards ensuring that the ACHL group of companies maintains its focus on developing kinships, strategic growth nationally and ensuring the projects, programs and opportunities that we undertake provide better outcomes for our communities.

Stacey Broadbent
ACHL Group of Companies
Chief Executive Officer (CEO)

DIRECTOR'S REPORT

The Directors present their report on the consolidated entity consisting of Aboriginal Community Housing Ltd (the Company or ACHL) and the entities it controlled at the end of, or during, the financial year ended 30 June 2024. Throughout the report, the consolidated entity is referred to as the Group.

As of 1 July 2023, Aboriginal Community Housing Ltd and Aboriginal Community Housing (Vic) Ltd are no longer controlled by Community Housing Limited. This is the first set of Consolidated financial statements prepared by the Group.

DIRECTORS

The following persons were Directors of ACHL during the whole of the financial year and up to the date of this report:

Angela Huston

Fionn Skiotis

Maureen O'Meara

Brian Bero

Margaret McCallum

Richard Ruhl

Matthew Jones

PRINCIPAL ACTIVITIES

The principal activity of the Group is the delivery of housing for Aboriginal and Torres Strait Islander people throughout Australia to have access to housing that is safe, affordable, appropriate and supportive of health and wellbeing. Through

facilitating effective partnerships and relationships ACHL will support Aboriginal and Torres Strait Islander communities to develop, build, manage, operate and own well designed and maintained housing solutions.

DIVIDENDS – ABORIGINAL COMMUNITY HOUSING LTD

No dividends were paid as the Company is prohibited pursuant to its Constitution to distribute dividends.

MEMBERS GUARANTEE

Aboriginal Community Housing Limited is a company limited by guarantee. In the event of, and for the purpose of winding up of the company, the amount capable of being called up from each member and any person or association who ceased to be a member in the year prior to the winding up is limited to \$20 for members, subject to the provisions of the company's constitution. At 30 June 2024 the collective liability of the sole member was \$20 (2023: \$20).

REVIEW OF OPERATIONS

The Group surplus for the year amounted to \$394,433 (2023: surplus: \$235,622).

National legislation has established the basis for the registration of not-for-profit social housing providers in all Australian

jurisdictions. Accordingly, ACHL has continued to comply with all the requirements for registration as a community housing provider in the National Regulatory System for community housing, maintaining its registration as a Tier 1 provider.

The staff complement increased from 14.92 in previous financial year to 17.93 full time equivalent (FTE) employees. Houses under management were 605 properties (2023: 587).

NEW DEVELOPMENTS OVER THE YEAR

As of 1 July 2023, Aboriginal Community Housing Ltd and Aboriginal Community Housing (Vic) Ltd are no longer controlled

by Community Housing Limited. The proportion of ownership interest is equal to the proportion of voting of 1 July CHL's interest in ACHL is 16.67% and from 3 August 2023 it is 12.5%. Therefore, ACHL is an associate of Community Housing Limited from 1 July 2023.

EVENT SINCE THE END OF THE FINANCIAL YEAR

There have been no events since 30 June 2024 that have significantly affected the Group's operations, results or state of affairs, or may do so in future years. Likely developments in the operations of the Group were not finalised at the date of this report include:

ACHL will continue to develop and submit for multiple projects to expand its capacity to meet the highest housing need across all Australian states.

ENVIRONMENTAL REGULATION

Environmentally Sustainable Design is a major consideration in all projects developed, and ACHL fully embraces the discipline of sustainability as a developer and builder.

INFORMATION ON DIRECTORS AND SECRETARY

Angela Huston MAICD, BCom (Professional Accounting); Assoc. Dip. Aquatic Resource Mgmt, Member Australian Institute of Company Directors

Chair, Non-Executive Director

Proud Southeast Queensland Kamilaroi Woman

Experience and expertise

Over 24 years' experience in accounting and business development in large, medium and not for profit Indigenous organisations. Angela has experience in development, implementation and maintenance of commercial, procedural and reporting processes to ensure contract obligations are delivered in a timely and accurate manner. Angela is a proud Kamilaroi/ Eahlayi women from South East Queensland with a strong cultural awareness and a desire to improve the welfare of Aboriginal People through education, environmental management, housing and new project opportunities.

Fionn Skiotis MSocSci (Policy & Human Services), Grad Cert SocSci (Housing Policy & Management), FAICD

Non-Executive Director

Experience and expertise

Fionn has over 35 years' experience in the not-for-profit sector in fields including community housing, disability, social policy, mental health, advocacy and human rights. He has been a CHL Director since 2001 and was Company Chair from 2013- 2022.

Fionn is currently CEO of VALID (Victorian Advocacy League for Individuals with Disability) and a Board member of the Victorian Collaborative Centre for Mental Health and Wellbeing.

From 2009 – 2019 he was the Executive Director of International Social Service in Australia.

Fionn has held a wide range of governance roles in the not-for-profit sector. He has also served in several statutory positions, for example as a Community Member of Victoria's Mental Health Tribunal from 2006-2021.

Maureen O'Meara BAppSc (Indigenous Health), PgCert (Aboriginal Alternative Healing)

Non-Executive Director

Experience and expertise

Experienced in Aboriginal relationships and interactions, government and not for profit sectors, housing, health, intersectoral government relations and management of government partnership funds, community and business development.

Director of CHL, and CHL Timor Ltd.

Brian Bero LLB, Legal Practitioner

Non-Executive Director

Experience and expertise

Experienced corporate/commercial legal practitioner who has worked with large national and international corporate entities as well as State and Federal Governments, Federal and State Courts, small businesses and community organisations.

Brian has a broad corporate/commercial practice including advising on complex contract negotiations and agreements, litigation, risk and compliance and regulatory matters, privacy, corporate structure and governance issues, probity matters, strategic government direction, technology matters, international instruments, personal injury, and procurement matters.

Brian has also sat on a number of professional and community boards.

Margaret McCallum DipGovMng

Non-Executive Director

Experience and expertise

Margaret McCallum is a proud Aboriginal woman and graduate of the SA Governor's Leadership Foundation program.

Margaret is skilled in communication, negotiation and influencing. As an effective leader, Margaret builds team capability through coaching, feedback and developing the quality of work done by others and where operational outcomes are consistently met. Margaret believes in fostering a culture that is safe and supportive to help each other grow. As a result, she has built a reputation as an agent of change with strong organisational design capability, and she inspires a collaborative approach to evidence-based solutions that are underpinned by sound judgement, intelligence, and common sense. Having experienced first-hand the challenges related to seeking healthcare as an Aboriginal woman, Margaret is motivated to ensure the strategic priorities she engages with are instrumental in achieving significant contribution to closing the gap for

Aboriginal people. Margaret is currently a board member to the Ahpra Aboriginal Torres Strait Islander Health Practitioner

Board of Australia and the SA Nursing and Midwifery Board, and South Australian Stolen Generation Aboriginal Corporation Director.

Richard Ruhl Cert IV in Property Services (Real Estate) Real Estate License, Real Estate Agent

Non-Executive Director

Experience and expertise

Richard is a proud Kamilaroi Man and a highly experienced real estate professional, having worked in sales, property management and also acquiring and sustaining housing for the less fortunate. He is knowledgeable and understanding of community housing systems to ensure successful tenancies. Additionally, Richard has worked across Australia, as well as the Torres Strait Islands, to provide Aboriginal mental health first aid courses to communities and has a special passion for working with NDIS sector with both Aboriginal and non-Aboriginal participants, providing them with the highest quality

disability support services to meet their individual needs. He excels in providing expansive support services for those with high complex behavioural requirements.

Matt Jones CA, MBA, BlntBus, BA

Non-Executive Director

Experience and expertise

Matt is Naval veteran with over 15 years' experience in professional services and runs his own management consulting firm based in Queensland. His specialities include business reconstruction and recovery, financial modelling, due diligence, corporate governance and business strategy.

Shauna Larkin CertGovNFP CertGovRiskMgt

Company Secretary

Experience and expertise

Shauna is experienced in company secretarial and governance and holds Certificates in Governance for Not-For-Profits and Governance and Risk Management.

Lee Monik BIR, BL, Grad Dip of Law, Cert IV Project Management

Company Secretary, Chief Governance Officer (General Counsel)

Experience and expertise

Lee is experienced governance professional, with extensive expertise across legal, compliance, risk and information management. Lee has worked across business sectors, including in legal services, financial services and community housing.

MEETINGS OF DIRECTORS

During the financial year 2024, ten (10) meetings of Directors were held. The numbers of meetings attended by each

Director during the year is shown below:

| Director attendance | Full meetings of Directors | |
|---------------------|----------------------------|----|
| | A | B |
| Angela Huston | 10 | 10 |
| Fionn Skiotis | 10 | 6 |
| Maureen O'Meara | 10 | 7 |
| Brian Bero | 10 | 8 |
| Margaret McCallum | 10 | 7 |
| Richard Ruhl | 10 | 6 |
| Matthew Jones | 10 | 10 |

A = Number of meetings Director was eligible to attend

B = Number of meetings Director attended

DIRECTORS' INTERESTS AND BENEFITS

ACHL is a company limited by guarantee, hence none of the Directors hold an interest but each is liable to the extent of their undertaking under the respective Constitutions.

During or since the end of the financial year, ACHL has Directors' and Officers' Liabilities Insurance in place to insure current and former Directors, Secretaries and other officers against liabilities for costs and expenses incurred by them in defending any legal proceedings arising out of their conduct while in the capacity of Director, Secretary or other officer of ACHL involving a willful breach of duty in relation to ACHL.

No Director of ACHL, during or since the end of the financial period, received or has become entitled to receive a benefit

(other than a benefit included in the aggregate amount of emoluments received or due and receivable by the Directors shown in the financial report or the fixed salary of a full time employee of ACHL or of a related body corporate) by reason of a contract made by ACHL or a related body corporate with one of the Directors or with a firm of which they are a member or with a company in which they have a substantial financial interest on behalf of the Group for all or part of those proceedings.

INDEMNIFICATION OF DIRECTORS AND OFFICERS

The Group has executed deeds of indemnity in favour of:

- (a) Directors of the Company (including past Directors),
- (b) Secretary,
- (c) Chief Executive Officer and
- (d) Chief Financial Officer.

Each of these deeds provides an indemnity on substantially the same terms as the indemnity provided in the constitution in

favour of Directors and Officers. The indemnity also gives officers a right of access to Board papers and requires the

Company to maintain Directors' and Officers' liability insurance.

INDEMNITY OF AUDITORS

The Group has agreed to indemnify their auditors, PricewaterhouseCoopers, to the extent permitted by law, against any

claim by a third party arising from the Group's breach of their agreement. The indemnity stipulates that the Group will meet the full amount of any such liabilities including a reasonable amount of legal costs. No payments were made under this indemnity in 2024.

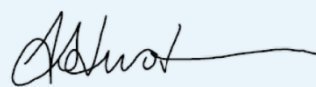
PROCEEDINGS ON BEHALF OF THE GROUP

No person has applied to the Court under section 237 of the Corporations Act 2001 for leave to bring proceedings on behalf of the Group, or to intervene in any proceedings to which the Group is a party, for the purpose of taking responsibility on behalf of the Group for all or part of those proceedings.

No proceedings have been brought or intervened in on behalf of the Group with leave of the Court under section 237 of the Corporations Act 2001.

CORPORATE GOVERNANCE

Directors and management are committed to ensuring sound governance principles are maintained and applied in governing ACHL and its controlled entities. A copy of ACHL's corporate governance statement is available for downloading from the ACHL website.



Angela Huston
Director

Date: 21 October 2024

2023-24 YEAR IN REVIEW

While this past year has been full of challenges, changes and rewards that have led to many positive outcomes. ACHL is always looking to the future to ensure that we are setting ourselves up for success in order to provide and strengthen our communities.

One of the biggest changes that brought many challenges and rewarding outcomes of the past year has been the de-consolidation of the ACHL organisation from parent company Community Housing Limited (CHL).

On 1 July 2023, ACHL officially became its own independent Aboriginal Community Controlled Organisation (ACCO). At the start of ACHL's journey back in 2016, ACHL was established as part of the Community Housing Limited (CHL) Group as a subsidiary company. However, with its increasing growth and the establishment of ACHL becoming a Tier 1 Nationally registered community housing provider in 2022, ACHL and CHL made the collective decision to part ways with each other for ACHL to continue its growth as an independent community housing provider. Although, we continue to maintain a connection and close working relationship.

We are also reflecting on our ACHL Strategic Framework as we approach the end point of our second Strategic Framework (2021 – 2024) using the past 12 months to reflect on the outcomes that have been achieved and the outcomes that we are still actively working towards achieving.

Throughout the Annual report we outline and reflect on how we have achieved and continue to achieve our four business objectives and everyday targeted actions to support our vision and mission to ensure that Aboriginal and Torres Strait Islander people have safe, secure and affordable housing.

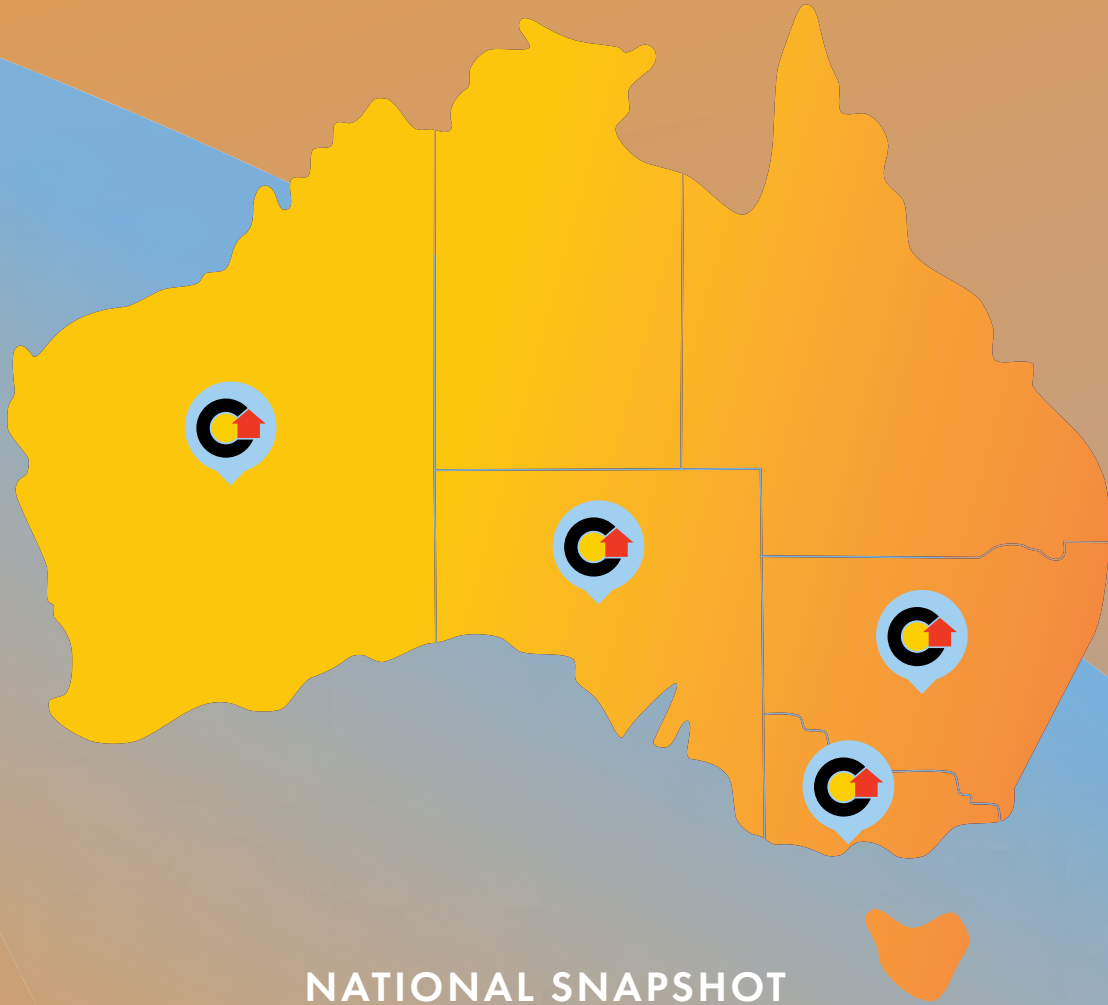
Some of our highlights from the 2023-24 year include:

- As of 30 June 2024, ACHL reported 766 properties under management across Australia in Western Australia, South Australia and New South Wales;
- Striving forward to continue establishing and building a footprint within our business and operational activities across Western Australia, South Australia, New South Wales and Victoria;
- Appointment of the ACHL Group of Companies CEO, Stacey Broadbent;
- Aboriginal Community Housing (VIC) Limited (ACHVL) completed its first year as an operational subsidiary;
- The Building Communities Consortium was successful in receiving a capital grant to deliver a pioneering housing project in Victoria under Ground Lease Model 2;
- Under the Social Housing Growth Fund - Rounds Four and Five – ACHVL was awarded the biggest Aboriginal Housing build outside of Government to date worth an estimated \$50 million to manage and deliver 10% of the dwellings across Victoria;
- Expanding our community development and engagement initiatives throughout our national footprint;

ACHL found many successes and challenges within the 2023-2024 year and as we strengthen ourselves, we look to our communities to guide and shape the map of the journey of growth that we continue to be on.



NATIONAL



NATIONAL SNAPSHOT



766 UNDER
MANAGEMENT



93% OF CUSTOMERS
IDENTIFY AS ABORIGINAL
AND/ OR TORRES STRAIT ISLANDER



3% OF CUSTOMERS
ARE AGED 65 AND OVER



955 CUSTOMERS



4% OF CUSTOMERS LIVE
WITH A DISABILITY



17 STAFF



OPERATIONS IN WESTERN AUSTRALIA
SOUTH AUSTRALIA NEW SOUTH WALES
AND VICTORIA.

ACHL continues to strengthen our footprint nationally and remain committed to ensuring that we provide safe, secure and affordable housing to Aboriginal and Torres Strait Islander peoples and communities.

ACHL has undertaken some major organisational changes over the last 12 months and has worked determinedly to strengthen our organisation, business and operation and community engagement programs to ensure that we are providing positive and constructive outcomes for our tenants and communities nationally.

There have been numerous pieces of work completed at a national level throughout the 2023-2024 financial year, which include:

- Prioritising and actioning business objectives and goals from our ACHL Strategic Framework that support the organisation's internal development and pursuit of growth opportunities nationally.
- Annual Conference with attendance from ACHL staff to discuss the ACHL Strategic Approach and Business Plans.
- Maintaining Regulatory compliance under National Regulatory System for Community Housing (NRSCH) and Housing Victoria.
- Review and update all ACHL Group of Companies policies and procedures to ensure they are up to date with current information for tenants and compliant with regulatory requirements.
- Recruitment was undertaken to appoint employees to vacancies within the organisation.
- Review and update ACHL Group of Companies business/promotional materials including merchandise.
- Submission of Tenders for funding and Community Development Grants nationally.
- Regular reporting to the ACHL Board on performance and business development.
- Presence at relevant community housing sector conferences, individual state community engagement events and activities including NAIDOC celebrations, Homelessness Week, Reconciliation Week and other events hosted throughout the year.

SUPPLY NATION REGISTRATION

ACHL and ACHVL are registered under Supply Nation. As at, October 2023, ACHL and ACHVL became registered under Supply Nation as a Registered Supplier. Supply Nation is Australia's leading database of verified Indigenous business and connects Indigenous business to ensure supplier diversity and create a more inclusive economy.

Supply Nation registration allows for ACHL to connect with other registered Aboriginal and Torres Strait Islander businesses/organisation and represent our business and community within the Community Housing sector nationally.

ACHL ANNUAL CONFERENCE 2024

In May 2024, ACHL held its second Annual Conference in Brisbane, Queensland bringing together all ACHL staff. It was also the first time that the conference was jointly attended by both ACHL staff and the ACHL and ACHVL board members.

It is extremely important for us to hold this internal conference to ensure that we are bringing together all our staff. As a national company, we all have our own states and communities that we are focused on throughout the year. The conference allows all our staff to come together to talk about state and national outcomes, achievements and issues, explore our strategic growth both short and long term, discuss any future planning and establish how we can continue to strive to more positive outcomes for our communities.

KINSHIP AND COMMUNITY ENGAGEMENT

Kinship and Community Engagement is an essential part of the ACHL framework in ensuring we are connecting with community to cultivate long-lasting relationships. Kinship is at the heart of First Nations society and the work that we undertake throughout our footprint and in all aspects of our business because it is the glue that binds culture, Country, family and community together. Kinship arrangements are deeper than partnerships, it is about more than agreeing to terms and conditions and involves a level of connection between both parties that is founded on respect, trust and understanding of the obligations to the communities that we serve.



The Kinship model is based on three main ideals:

- **Moiety** – whereby everything, including relationships, spiritual connectiveness and familiar bonds are split in half to establish connectiveness to cultural practices.
- **Totems** – where spiritual connectedness to a living totem to ensure protection and peace.
- **Skin Names** – names of identity given to individuals to associate their standing and community connection.

Recently, there has been a shift, predominantly in how business is conducted between Aboriginal communities and organisations. Historically many communities and organisations have over relied on partnership and collaboration approaches, which has subsequently led to the traditional values relating to Kinship to be either forgotten or inappropriately used.

However, unknowingly, or unconsciously Aboriginal communities and organisations still adhere to Kinship arrangements when undertaking business with each other and servicing Aboriginal communities, this done in an informal approach and often beings at first introduction with “Who’s your mob, where you from” and the Kinship relationship starts to build from there.

The last 12 months across all our footprints, ACHL has focused on Kinship and Community Engagement as we continue to strengthen our presence nationally.

NAIDOC 2023 – FOR OUR ELDERS

NAIDOC week 2023 was celebrated nationally with events in our footprints (NSW, SA & WA) attended by staff and tenants. See relevant state pages for further details.

NATIONAL RECONCILIATION WEEK – NOW MORE THAN EVER

National Reconciliation Week 2024 theme was Now More Than Ever, the week is a reminder of two significant milestones in the reconciliation journey but also serves as a reminder to all that the fight for justice, rights and recognition of Aboriginal and Torres Strait Islander people must continue. Events were hosted nationally with our staff and partners in attendance.

SECTOR CONFERENCE AND WORKSHOPS

ACHL continues to participate and attend in sector conferences and workshops to support the sector as a whole whilst proving a strong presence to provide our expertise on the future growth and direction of the Aboriginal Community Housing sector nationally. We continue to attend to ensure better outcomes for our communities, Aboriginal and Torres Strait Islander peoples and the community housing sector.

WESTERN AUSTRALIA



WESTERN AUSTRALIA SNAPSHOT



361 PROPERTIES UNDER MANAGEMENT



318 CUSTOMERS



100% OF CUSTOMERS IDENTIFY AS ABORIGINAL AND/OR TORRES STRAIT ISLANDER



7 STAFF



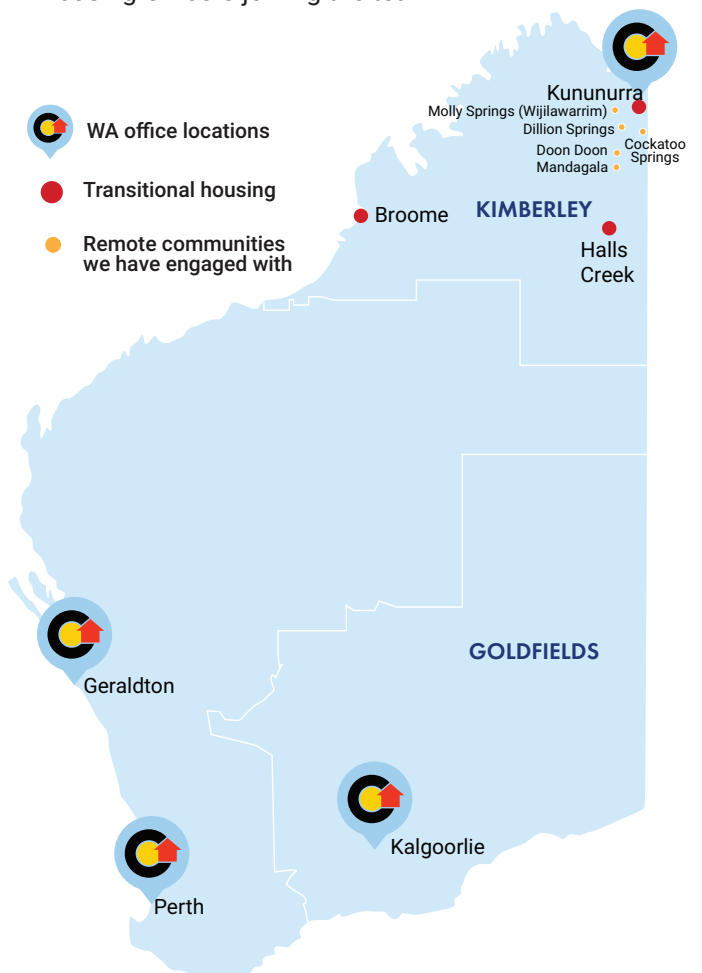
4 OFFICES LOCATED IN GERALDTON, KALGOORLIE, KUNUNURRA AND PERTH.

ACHL WA currently manages 361 properties in 23 remote and town-based communities in the Kimberly and Goldfields regions and Aboriginal Transitional Housing in Kununurra, Broome and Halls Creek. We have offices located in Geraldton, Kalgoorlie, Kununurra and Perth. WA holds one of the largest Aboriginal and Torres Strait Islander footprints in Australia.

ACHL holds a strong reputation in key areas of WA having been established in WA since 2016. The WA team is made up of seven staff including Housing Officers and a Community Development Officer.

The portfolio in which ACHL holds in WA majority of the properties are considered remote and very remote areas. This requires some extensive travel period for our WA Housing Officers and team to undertake essential outreach and support for our tenants and communities. Our staff have engaged with a range of remote communities, including Dillon Springs, Doon Doon, Mandagala, Cockatoo Springs, Molly Springs.

There have been several staffing changes throughout the past 12 months for the WA team losing some long term and valuable staff that contributed to the growth of the WA footprint and ensuring ongoing support to our WA tenants and communities. The roles have since been under recruitment and filled with three new Housing Officers joining the team.



Staff recruitment in WA especially in remote areas such as Kununurra and Kalgoorlie can present a number of challenges such as the remoteness of the area, extensive travel but also many rewards of working within communities.

Under the Social Housing Economic Recovery Package (SHERP) in Western Australia, ACHL was awarded a package to under the repairs and maintenance on dwellings in the East Kimberly. The SHERP is a Western Australian Government stimulus package that aid's the state's COVID-19 economic recovery. The SHERP is targeted at social housing to assist and support the WA construction industry through 2023 with an estimated 1700 jobs (780 in regional areas) and to improve the lifespan and quality of homes available within the state's social housing. The program has been providing funding for repairs and maintenance works on existing properties managed by ACHL. There are 44 dwellings that have been highlighted for refurbishment under the program. Of those dwellings currently four have entered the repairs and maintenance program with them expected to be completed in late 2024.

ACHL was in attendance at the WA Sector Strengthening Summit, it is the first ever gathering of Western Australia Aboriginal Community Controlled Organisations. The gathering was held in Perth on 18-19 July 2023 and was hosted by Shelter WA, National Aboriginal and Torres Strait Islander Housing Association (NATSIHA) and The Department of Communities (DoC).

The gathering brought together WA ACCO housing and tenancy support services along with government and peak bodies to discuss a number of sector projects and community engagement projects along with providing updates, information exchange for the sector and providing resources.

The WA team undertook tenant and community engagement events throughout the past 12 months, a highlight of some of these are:

NAIDOC 2023 – FOR OUR ELDERS

ACHL received \$1500 from National Indigenous Australian Affairs (NIAA) as part of the NAIDOC funding for an Elders Activity within the Kununurra and Kalgoorlie area.

WA CAREERS EXPO

ACHL attended the annual Careers Expo held by Wunan Jobs and Skills Centre. The Expo allowed our team to build on ACHL's presence in the community and develop networks for potential future collaboration. It also provided a great opportunity to share information about ACHL, our growth, promote local and Australia wide employment opportunities and discuss how rewarding and diverse a career in the community/social housing can be.

ACHL looks to explore business growth opportunities within the remote regions of WA and further develop existing and new relationships to support our communities and tenants and to strengthen ACHL's footprint.



SOUTH AUSTRALIA



SOUTH AUSTRALIA SNAPSHOT



45 PROPERTIES UNDER MANAGEMENT



50 CUSTOMERS



84% OF CUSTOMERS IDENTIFY AS ABORIGINAL AND/OR TORRES STRAIT ISLANDER



3 STAFF



1 OFFICE LOCATED IN ADELAIDE

ACHL manages 45 properties throughout metro Adelaide and regional South Australia. ACHL continues to develop our strong reputation in SA. The SA team has recruited some essential roles this past year with the SA/WA Relationship Manager recruited in mid-2024, this is an essential role for both SA and WA to assist with the strategic growth of SA and WA along with developing and maintaining relationships throughout.

Tika Tirka is an Aboriginal and Torres Strait Islander student affordable accommodation facility that is managed by ACHL and was purpose built for Aboriginal and Torres Strait Islander students from metro, rural and remote communities enrolled at university and/or who are undertaking further training and development.

ABORIGINAL ELDERS VILLAGE

The \$12.7 million Aboriginal Elder Village project was officially announced in January 2024 with an event on Kurna Country where the Elders village will be built. The Elders Village is located strategically near Warriparinga, a traditional ceremonial meeting place for Kurna people that is still used today and is an important part of the Tjibruke Dreaming. ACHL will oversee construction and provide tenancy management services upon the completion of the Village, which is set to comprise 40 modern and culturally appropriate homes for the Aboriginal Elders.

Construction work for the project is expected to commence in late 2024, marking a significant step towards providing a culturally appropriate independent living solution for the Aboriginal Elders in South Australia.

SUPPORTED INDEPENDENT LIVING SERVICES HOUSING (SILS)

The Supported Independent Living Services Housing (SILS) program in partnership with South Australia Housing Authority and Aboriginal Family Support Services delivers supported housing to Aboriginal Youth leaving state care. For the next three years, ACHL will head-lease 15 properties through the SILS program from SAHA. The partnership has been co-designed around each of the Closing the Gap Priority Reforms and works to support ACHVL to deliver innovative support services to Aboriginal Youth.

The Skillin It program delivered by AFSS supports to the youth towards personal independence with housing and service support. The program assists Aboriginal youth (aged 16 to 18) with wrap around supports to build and develop independent living

skills budgeting, grocery shopping, cooking. We have a number of Aboriginal Youth currently access the program, the outcomes being achieved through the program are overwhelmingly positive.

There has been a targeted strategic focus on community development and engagement approach in South Australia over the past 12 months. Some of the Community Development activities undertaken:

NAIDOC MARCH 2023 – FOR OUR ELDERS

The South Australian team of took part in the family fun day and March from Tarntanyangga/Victoria Square to parliament house during NAIDOC week this was a great inclusive event that includes many stakeholders and communities coming together.

YOUTH WEEK 2024

Axe throwing and tree climbing - As part of youth week 2024 residents of Tika Tirka wanted to undertake some fun activities. Although axe throwing isn't usually something that's highly rated and various risk assessors might frown a little, however there's something fabulous about waivers and third parties running the event. We did see some awesome axe throwing and no one got hurt. Another activity we did was tree climbing in the South Park lands, not far from Tika Tirka which saw several students and the general public getting out of their comfort zone, climbing through dizzying heights, swinging through the air and generally having a great time. A big thanks to ACHL (national) who was able to provide a grant for us to do the tree climbing event.



FIRST NATIONS BUSINESS SHOWCASE

ACHL took part in the First Nations Business Showcase hosted by The Circle First Nations Entrepreneur Hub at the Wayville Showgrounds. Dozens of Aboriginal businesses attended to showcase the goods and services they're able facilitate. It was an amazing event to see so many Aboriginal businesses out there finding those keys to unlock the financial freedoms that comes with running a business.

STOBIE POLE ART

During Reconciliation week 2023, a community event was hosted at Northeast Community House where the SA team and community designed Stobie pole art that would later be used on some of the local Stobie poles in the area of Enfield and Oakden. A screening of Nunga screen took place (featuring See Differently, See Country – a short film directed by the ACHL Community Development Officer

ADELAIDE CITY COUNCIL STRATEGIC PARTNERSHIP GRANT

In 2022, ACHL was successful in receiving a Strategic Partnership funding grant from the South Australian Government that supports the student's connection to country and culture on Kurna Land. Over the past 12 months, we have developed initiatives to assist in supporting students in connecting with the country they are living, studying and working on. As part of the Adelaide City Council strategic partnership funding:

LEARNING KAURNA LANGUAGE

ACHL was able to host a language class at Tika Tirka by Uncle Jack Buckskin who has been instrumental in the revitalization of Kurna language. Jack taught some of our staff members as well as the residents some basic language including: hello and to introduce yourself. The class was extremely engaging for the students and heaps of fun too.

BLAKPRINT FOR SUCCESS

ACHL produced a short video dedicated to promoting and showcasing Kurna culture in the city of Adelaide as well as the importance of education. This short video has been entered into several international film festivals and will hopefully be premiered in the big in the upcoming Adelaide Film Festival (Wed, 23 Oct 2024 – Sun, 3 Nov 2024).

YOUTH FINANCE LITERACY WORKSHOP

A financial literacy workshop was hosted at Tika Tirka to encourage residents to be able to make the most of their income. Partnering with Anglicare we were able to provide a workshop that enabled tenants to really look at what was important to them, what are what are their needs, what do they want and how do they position that to enable to better budgeting and use their income in a way that's most important to them.

ACHL is looking to strengthen the presence that we have in South Australia through further development of partnerships, community development and engagement.

NEW SOUTH WALES



NEW SOUTH WALES SNAPSHOT



360 PROPERTIES UNDER MANAGEMENT



587 CUSTOMERS



75% OF CUSTOMERS IDENTIFY AS ABORIGINAL AND/OR TORRES STRAIT ISLANDER



15% CUSTOMERS LIVE WITH A DISABILITY



11% CUSTOMERS LIVE WITH A DISABILITY



7 STAFF



6 OFFICES LOCATED IN ALBURY, COFFS HARBOUR, KEMPSEY, PARRAMATTA, PORT MACQUARRIE AND TAREE

ACHL manages properties along the eastern seaboard both within the Mid North Coast region of New South Wales including Port Macquarie, Kempsey, Coffs Harbour, Nambucca Heads and Tweed Heads along with the Riverina/Southwestern region including Albury, Balranald, Moama & Edwards River.

A key focus has been to strengthen the areas in which we operate, through community and tenant engagement, understanding the needs of the areas in which we operate and supporting our tenants and community in establishing and providing safe, secure long-term housing to our mob.

The NSW team also undertook recruitment to fulfill a key housing officer role in our operations team for our Albury housing portfolio. The amazing work that has been achieved in such a short amount of time within the region has been a credit to the community and our NSW team. Our kinships within these communities has grown and we look forward to further immersing ACHL into the fabric of the Riverina/Southwestern communities.

The past 12 months have been a whirl wind of community development, tenant interactions, activities, community gatherings and events. The NSW team has been actively involved in community led projects throughout the year, increasing our presence within our local footprints.

NAIDOC 2023 – FOR OUR ELDERS

Throughout NAIDOC week, the team was in attendance at NAIDOC events across NSW including Taree, Foster, Albury and Coffs Harbour. Coffs Harbour held a Aboriginal Housing Forum and NAIDOC lunch during NAIDOC week to gather local community members and organisations together to discuss all things housing and celebrate NAIDOC.

ACHL NSW was successful in receiving grants to host NAIDOC events in our Mid-North Coast footprints of Kempsey and Port Macquarie. The grants were received from Aboriginal Affairs NSW and Kempsey Shire Council.

ACHL was apart of the Kempsey NAIDOC Family Funday and Port Macquarie NAIDOC event where we celebrate Our Elders and the wisdom and knowledge they bring to the community and our mob each and everyday. The day featured a delicious cake and morning tea for our Elders, meeting and bringing together community, craft and painting activities and most importantly celebrating Our Elders.



WEST KEMPSEY COMMUNITY CENTRE

The long awaited, West Kempsey Community Centre known locally as “The Hub” was officially opened in March 2024. The Centre, Ngarra Bulaakan Barri, aims to empower and strengthen community connections and provide essential support to the West Kempsey and surrounding communities.

The unveiling and opening of The Hub was done in collaboration and attended by local community, local Aboriginal Elders; Uncle Bob Smith, Uncle John Kelly, and Aunty Connie along with NSW Government officials including NSW Housing Minister Hon Rose Jackson MLC, Michel Kemp local MP, local partnerships.

The Hub was a key initiative for the West Kempsey and broader Kempsey community who as part of community consultation had identified and reiterated the need and desire for a community centre in West Kempsey.

The Hub is now a vocal point in West Kempsey where local community organisation, support services can support local community but also community development and engagement activities and initiatives are able to be undertaken in collaboration with the community.

In addition, ACHL was awarded funding to undertake a Alcohol and Drug (AOD) program from The Hub. The funding was secured through the Ministry of Health AOD Hubs EOI grant for a period of three year. The funding has allowed for the introduction of a vital program and the first to be run out of The Hub. One of the recent wins that has been achieved through the funding is the recruitment of an Alcohol and Drug (AOD) worker who will be located at The Hub to facilitate, collaborate and support the program for the West Kempsey community. The AOD worker and programs will play a vital role at the centre.

One of the first and most recent activities to be undertaken at the West Kempsey Community Centre was the Canoe Activity, a new art program which assist young Aboriginal and Torres Strait Islander youth to connect with the Dunghutti Elders and culture.

NYIIRUN DJIYAGAN WAKULDA WOMEN'S FESTIVAL 2023

Nyiirun Djiyagan Wakulda Women's Festival hosted by Djiyagan Dhanbaan (strong sister movement support group) was held in at the Birpai Local Aboriginal Land Council in October

The festival brings together a diverse range of women to empower, celebrate and provide self-care to women from within the Mid-North Coast communities.

**Djiyagan Dhanbaan are an Aboriginal Women's group that promote; the revival of culture through language and practice, self-empowerment, leadership and self-care.*

ACHL staff and tenants were in attendance and participated in the festival where we had a combined booth with CHL to collaborate with the women of the mid-north coast community.

ACHL will continue to strengthen our footprint in NSW through our growth in providing culturally appropriate housing and continuing to listen to community about the community development initiatives and engagement they would like to see from us going forward.



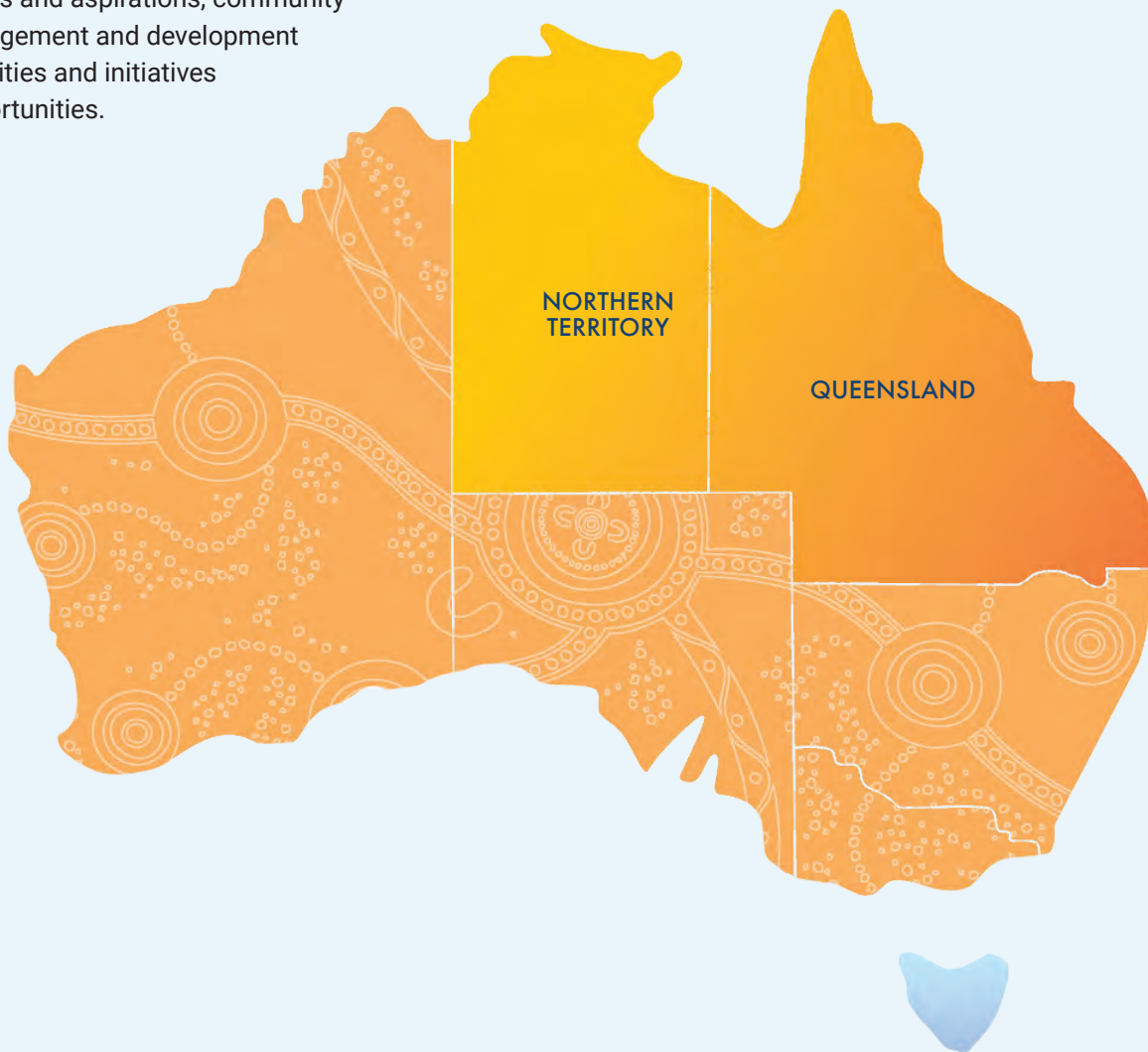
EXPANDING ACHL'S FOOTPRINT

NORTHERN TERRITORY

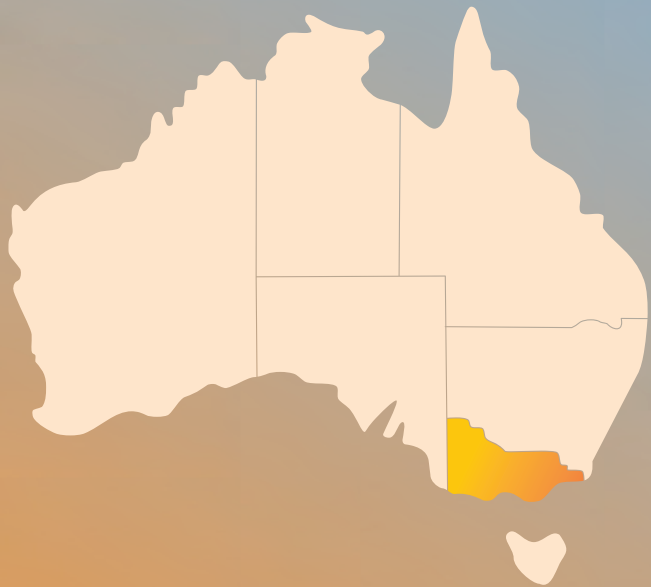
ACHL has now extended its operational footprint into the Northern Territory over the last 12 months. We are continuing to work at developing a stronger presence within the Northern Territory through funding grant to provide housing in the NT to Aboriginal individuals and communities, working within and with community to understand their needs and aspirations, community engagement and development activities and initiatives opportunities.

QUEENSLAND

ACHL continues to work at establishing a footprint in Queensland with an open communication with the Queensland Government and relevant stakeholders to explore options to be involved



ABORIGINAL COMMUNITY HOUSING (VIC) LTD



ACHL (VIC) LTD SNAPSHOT



0 PROPERTIES UNDER MANAGEMENT



2 STAFF



6 OFFICES LOCATED IN MELBOURNE: BLACKBURN, BAIRNSDALE, MORWELL, BENDIGO AND BALLARAT

Aboriginal Community Housing (VIC) Limited (ACHVL) is growing from strength to strength since our establishment in 2021. ACHVL was established to further develop the ACHL vision for all Aboriginal and Torres Strait Islander people and to provide access to safe, affordable and culturally appropriate housing that is supportive of health and wellbeing within Victoria.

ACHVLs aim over the last 12 months has been to continue to cultivate and develop relationships based off mutual goals to further deliver positive outcomes for Victorian Aboriginal peoples and communities. Also, to learn and gain a greater understanding of the Victorian Landscape.

GROUND LEASE MODEL 2

Aboriginal Community Housing (Vic) Ltd (ACHVL) joined with the Building Communities consortium as the specialist Aboriginal housing provider of the Victorian Government's Ground Lease Model 2 project that will deliver 1,370 new affordable and accessible energy efficient homes in Melbourne. ACHVL will manage and deliver 10% of the new houses to be provided throughout the GLM2 project.

This is one of ACHVLs first major building and tenancy projects within Victoria in which it will deliver integrated housing development across four Melbourne sites in South Yarra, Prahran, Hampton East, and Port Melbourne.

The GLM2 housing development is currently under development.





SOCIAL HOUSING GROWTH FUND – HOMES FOR ABORIGINAL VICTORIANS - ROUNDS FOUR AND FIVE

The Social Housing Growth Fund – Homes for Aboriginal Victorian Rounds Four and Five was awarded to ACHVL to undertake the development of 104 social housing development across Victoria including Wodonga, Greater Geelong, Gippsland and Shepperton. The new housing will support Victorian Aboriginal to be able to live in a safe, affordable and culturally appropriate house and be able to access the wrap around services they require where needed.

The builds are currently at different stage of completion and delivery with one dwelling due for completion in late 2024 while the other will be completed throughout 2025.

Furthermore, ACHVL was invited to submit an EOI under the Homes VIC Big Housing Build Community Lease Program and was the successful receipt of seven properties in Doveton. ACHVL will continue to work in collaboration with Homes VIC to further establish a strong partnership to ensure better outcomes for Aboriginal Victorians. The Doveton properties will come online in late 2024.

Another milestone achievement for ACHVL was becoming a registered supplier under Supply Nation. Supply Nation is Australia's leading database of

verified Indigenous business and connects Indigenous business to ensure supplier diversity and create a more inclusive economy.

Supply Nation registration allows for ACHVL to further connect with registered Aboriginal and Torres Strait Islander businesses/organisation and represent our business and community within the Community Housing sector nationally. While, also ensuring that we provide the key priorities of the Victorian Aboriginal communities that we are working within.

Community Engagement has been critical to be able to develop and establish kinship relationships with Aboriginal Community Controlled Organisations (ACCOs) and services along with mainstream housing and service organisations within Victoria. To create these kinship relationships has been extremely important to creating and ensuring successful working relationships within community as the support of these relationships will allow for us to provide our communities with positive outcomes along with safe, affordable and culturally appropriate housing.

ACHVL will continue to work towards establishing a more robust community housing space within the areas that we operate through providing essential housing services, tenancy and property management, various funding opportunities and partnerships, securing more resources and the establishment of diverse community development programs.

STRATEGIC AND FUTURE DIRECTION

The ACHL Strategic Framework outlines priority business objectives that support the organisation's internal development and pursuit of growth opportunities nationally. ACHL is committed to achieving these objectives as they are essential in being able to deliver the desired outcomes for our Aboriginal and Torres Strait Islander people and communities. The four business objectives outlined in the ACHL Strategic Framework are:

1. Sustainability of ACHL's business operations in the immediate, short, and long-term;
2. Maintaining, facilitating, and fostering partnerships with all stakeholders of ACHL;
3. Delivering housing solutions for Aboriginal and Torres Strait Islander people to move through the housing continuum;
4. Renewal and increasing business growth (aside from ACHL's housing growth) to ensure ongoing viability and sustainability of ACHL's operations.

In 2024–25, we will turn our attention turned to finalising our review of the current ACHL Framework to develop and establish the next iteration of the ACHL Strategic Framework. As ACHL moves into further independence we are committed to ensuring that we have the right plans, approaches and people in place in order to provide the best outcomes for our communities along with delivering housing that is safe, affordable, culturally appropriate and taking into account the health and wellbeing of the individual.

As an organisation, we will continue to support our tenants, customers, and local communities through a range of new and exciting business growth, community development and engagement initiatives as well as seeking new and innovative partnerships and funding opportunities.

In the next year, some of the commitments and priorities that we are looking to undertake and complete are:

- Continued provision of tenancy and property management service for our tenants across the ACHL Group of Companies.
- Working in partnership with other Aboriginal Community Controlled organisations (ACCOs) to partner, support and build capacity.
- Innovative funding and grants to provide safe, affordable and culturally appropriate housing nationally.
- Work in partnership with Kurna Yerta Aboriginal Corporation (KYAC) through its Pangkarra Trust, Indigenous Land and Sea Corporation and the South Australian Housing Authority to build the Aboriginal Elders Independent Living Village in South Australia.
- Build on and grow our community development and engagement initiatives and activities nationally.
- Continue to work with the Aboriginal Community Housing Sector and the mainstream sector to look at the future and to navigate challenges which may arise.

The four business objectives outlined in the ACHL Strategic Framework are:

- 

1 Sustainability of ACHL's business operations in the immediate, short, and long-term.
- 

2 Maintaining, facilitating, and fostering partnerships with all stakeholders of ACHL.
- 

3 Delivering housing solutions for Aboriginal and Torres Strait Islander people to move through the housing continuum.
- 

4 Renewal and increasing business growth (aside from ACHL's housing growth) to ensure ongoing viability and sustainability of ACHL's operations.

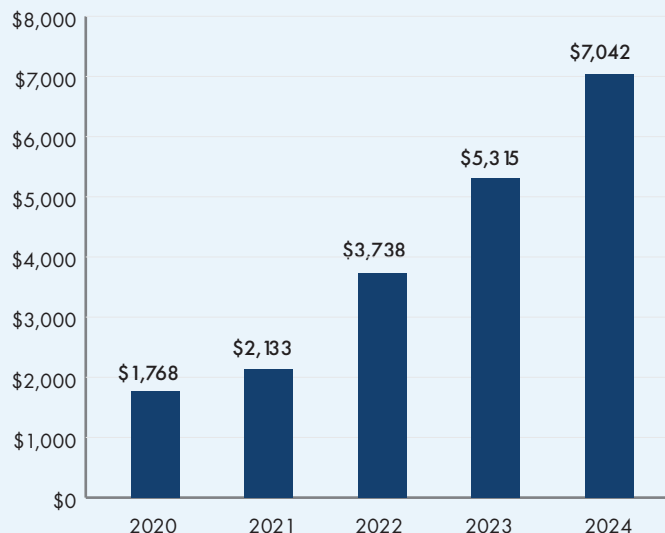
FINANCIAL OPERATIONS SUMMARY 2023-24

Total Revenue increased from \$5,315k in 2022/23 to \$7,042k in 2023/24. Total Expenses were \$6,648k in 2023/24, resulting in a surplus of \$394k.

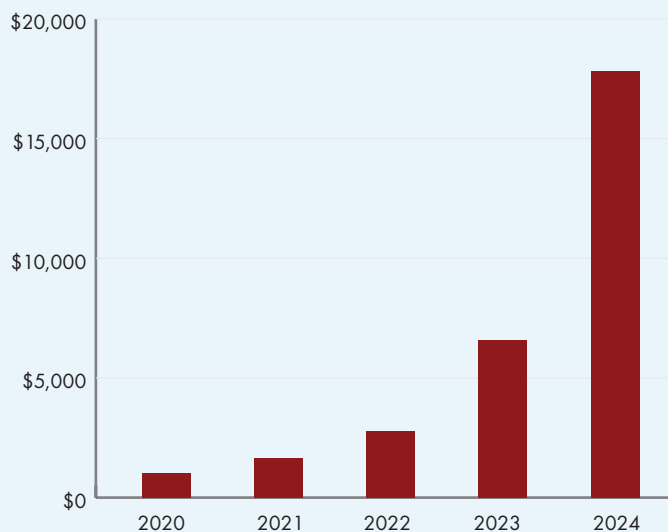
National legislation has established the basis for the registration of not-for-profit social housing providers in all Australian jurisdictions. Accordingly, ACHL has continued to comply with all the requirements for registration as a community housing provider in the National Regulatory System for community housing, maintaining its registration as a Tier 1 provider.

The staff complement increased from 14.92 to 17.93 full time equivalent (FTE) employees. Houses under management were 766 properties (2023: 704).

TOTAL REVENUE ('000)



TOTAL ASSETS ('000)



| Consolidated Summary of Financial Performance | 2024 | 2023 |
|---|------------------|------------------|
| Grants | 2,991,458 | 2,355,393 |
| Rental Income | 3,238,851 | 2,550,593 |
| Other Income | 812,002 | 409,322 |
| Total Revenue | 7,042,311 | 5,315,308 |
| Expenses | (6,523,123) | (4,963,395) |
| Depreciation and Finance Charges | (124,755) | (116,291) |
| Total Surplus | 394,433 | 235,622 |



GOOD NEWS STORIES PLANS FOR A GROUNDBREAKING ABORIGINAL ELDERS VILLAGE UNVEILED

National Tier 1 not for profit Aboriginal housing provider, Aboriginal Community Housing Ltd (ACHL), is thrilled to be involved in the delivery of a purpose-built Aboriginal Elders Village announced today that will offer 'ageing in place' for many Aboriginal Elders living in Adelaide.

This \$12.17 million project is a collaborative effort between ACHL, Housing Australia, the South Australian Housing Authority, the Indigenous Land and Sea Corporation (ILSC), and the Kurna Yerta Aboriginal Corporation (KYAC).

Funding contribution includes \$4 million from the State Government via the SA Housing Authority, \$3 million from the Federal Government via National Housing Infrastructure Facility Social and Affordable Housing and Indigenous Land and Sea Council grant of \$5,170,000 along with their generous land donation valued at \$5,675,000, located 13km south of the CBD.

ACHL will oversee construction and provide tenancy management services upon the completion of the Village, which is set to comprise 40 modern and culturally appropriate homes for the Aboriginal Elders.

Expressing pride at this landmark project, ACHL National Manager Stacey Broadbent said: "It's a great day for the Aboriginal Elders living in South Australia. This unique Village will provide long-term, social, and cultural benefits to the residents allowing them to age comfortably while maintaining their independence in specially designed homes suited to their needs.

"This project is located strategically near Warriparinga, a traditional ceremonial meeting place for Kurna people that is still used today and is an important part of the Tjibruke Dreaming. With access to the Living Kurna Cultural Centre, this Village marks a significant leap towards cultural inclusivity and tailored senior living," says Stacey.



The design, developed through extensive consultation with the Aboriginal communities will provide a range of outdoor spaces for communal gatherings, including a culturally significant fire pit near the Sturt River.

“The cultural safety of our Elders and their wellbeing is our highest priority and will be well supported by the tailor-made housing design on land of cultural significance to the Kurna people. We thank the Federal and State governments, ILSC and KYAC for their support to this very significant project”, adds Stacey.

Construction work is expected to commence in August 2024, marking a significant step towards providing a culturally appropriate independent living solution for the Aboriginal Elders in South Australia.

QUOTE ATTRIBUTABLE TO FEDERAL MINISTER FOR HOUSING JULIE COLLINS:

“These new homes underline the Albanese Labor Government’s commitment to providing secure housing to more Australians. We’re proud to be working with partners on this important project for Aboriginal Elders in South Australia.

This is exactly what the Albanese Labor Government will achieve through our new historic investments in housing including the \$10 billion Housing Australia Future Fund and \$2 billion Social Housing Accelerator.

Our ambitious housing reform agenda is working across the board – with more help for homebuyers, more help for renters and more help for South Australians needing a safe place for the night.”

QUOTE ATTRIBUTABLE TO SA MINISTER FOR HUMAN SERVICES NAT COOK:

“This collaboration shows what can be done when we genuinely work together with Aboriginal organisations including ACHL, Kurna Yerta Aboriginal Corporation and the Indigenous Land and Sea Corporation. This new village is an outstanding outcome for both Aboriginal Elders, who will live on country in culturally inclusive homes, and the wider community.”

QUOTE ATTRIBUTABLE TO CEO OF ILSC JOE MORRISON:

“The ILSC’s investment in the purpose-built Village for the Elders on Kurna Country, through the purchase of the property, exemplifies our commitment to the people we serve, First Nations peoples. We welcome today’s additional funding boost to this project that is a genuine partnership between organisations with a mutual goal in mind – deliver a culturally appropriate housing solution for the Elders.”

QUOTE ATTRIBUTABLE TO CHAIR OF KYAC TIM AGIUS:

“Our Elders have needed a place like this for a long time, their needs can’t be met at a typical aged-care facility, and this village starts to fill the gap. KYAC is proud to be involved in the development that will include homes and shared spaces that are culturally appropriate and close to an important Dreaming story. Our Elders deserve nothing less.”

GOOD NEWS STORIES

“THE TENANT COULDN’T SIGN THE PAPERWORK QUICK ENOUGH”.

In NSW, a heartfelt story of seeing this young mum in tears and so excited to have a given a place to call home and a place for her babies to play in the yard. It is an amazing experience to work with our mob, the now ACHL tenant was thankful for the hard work of the NSW team and Chontell her Housing Officer for all the hard work and grateful for the property. The tenant couldn’t sign the paperwork quick enough.



OFFICE LOCATIONS

Aboriginal Community Housing Ltd ABN: 23 165 108 654

Aboriginal Community Housing (Vic) Ltd ABN: 62 653 394 293

| New South Wales | South Australia | Western Australia | Victoria | Queensland | Northern Territory |
|---|--|---|---|--|---|
| <p>Coffs Harbour 1/19 Park Avenue Coffs Harbour NSW 2450</p> <p>Kempsey 84 Belgrave St Kempsey NSW 2440</p> <p>Parramatta 4/20 Charles St, Parramatta NSW 2150</p> <p>Port Macquarie Level 1, 16 Clarence St, Port Macquarie NSW 2444</p> <p>Taree 183-185 Victoria St, Taree NSW 2430</p> | <p>Adelaide 270B Main North Rd Prospect SA 5082</p> <p>Tika Tirka Ph: 08 8210 0200 E: tika.tirka@achl.org.au</p> | <p>Broome 9 Barker Street Broome WA 6725</p> <p>Geraldton 2/11 Wiebbe Hayes Ln, Geraldton WA 6530</p> <p>Kalgoorlie 305 Hannan St, Kalgoorlie WA 6430</p> <p>Kununurra 60 Coolibah Dr, Kununurra WA 6743</p> <p>Perth Commercial Office 1 & 2 Ground Floor, 146 Fitzgerald St, WA 6000</p> | <p>Melbourne Level 15 222 Exhibition St Melbourne 3000 VIC</p> <p>Blackburn 1 Chapel St, Blackburn VIC 3130</p> | <p>Robina Suite 101, Level 1 Campus Alpha 2 Investigator Dr Robina QLD 4226</p> | <p>Palmerston Level 1, 1 Palmerston Circuit Palmerston NT 0830</p> |





ABORIGINAL COMMUNITY HOUSING LTD

Aboriginal Community Housing Ltd

ABN: 23 165 108 654

Web: www.achl.org.au

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