

ACHL Strategic Approach 2023 – 2026

Our Vision

Empowering Aboriginal and Torres Strait Islander communities to develop, own and manage culturally appropriate, affordable and sustainable housing.

Mission Statement

ACHL's mission is for Aboriginal and Torres Strait Islander people throughout Australia to have access to housing that is safe, affordable, appropriate and supportive of health and wellbeing. Through facilitating effective partnerships and relationships, ACHL will support Aboriginal and Torres Strait Islander communities to develop, build, manage, operate and own well designed and maintained housing solutions.



Sustainability of ACHL's business operations in the immediate, short and long term.

- Strengthen the operational functions** of ACHL including the development and implementation of a "fit for purpose" structure to facilitate the objectives and goals of ACHL.
- Ensure **ACHL is financially viable now and into the future** through various income streams, that support its vision and mission.
- Develop, implement, and embed business practices within ACHL** e.g., human resource management, information technology infrastructure and management.
- Develop and upskill of ACHL team members** to allow for succession opportunities and working with **CHL to embed cultural competency practices** for both agencies.



Maintain, facilitate and foster partnerships with all stakeholders of ACHL.

- Further **enhance existing relationships** with stakeholders to strengthen services and products for Aboriginal and Torres Strait Islander tenants and communities.
- Develop and implement **active tenant engagement strategies** to ensure tenants can sustain their tenancies.
- Ensure ACHL has an **effective community development and engagement plan** that will identify key priorities, foster relationships with the Aboriginal and Torres Strait Islander communities and understand the varied cultural practices.
- Inclusion of all key stakeholders from a **participatory/co-design approach** that will deliver on community led outcomes such as services, policies and/or products e.g., asset design.



Deliver housing solutions for Aboriginal and Torres Strait Islander people to move throughout the housing continuum.

- Negotiate and influence governments** (State and Commonwealth) to ensure ACHL is the first-choice housing provider for any procurement actions that relate specifically to Aboriginal housing.
- Develop and implement individualised growth strategies** for each jurisdiction, where ACHL has identified areas of housing need and growth, this could include specialist disability accommodation, youth housing and Elder housing.
- Strengthen ACHL's footprint throughout Australia** by adhering to state-based regulations, stock transfer program contracts, financial resourcing requirements e.g., NHFIC/Financial Institutions.
- Ensure **housing solutions for Aboriginal and Torres Strait Islander** people are informed by **evidence, data, and research** and ACHL **actively advocates** for Aboriginal housing solutions.



Renew and increase business growth (aside from ACHL's housing growth) to ensure ongoing viability and sustainability of ACHL's operations.

- Explore new business opportunities** such as employment, asset maintenance and management within identified jurisdictions with identified outcomes.
- ACHL to be known as **subject matter experts** and provide fee for service products to build capability and capacity for Aboriginal and Torres Strait Islander organisations.
- Identify other business options with ACHL's partners **focussing on localised solutions** for local needs e.g., wrap around support services in the homelessness area, children exiting care facilities.
- Strive to be innovative**, considering stakeholder's ideas and needs when developing varied business growth solutions.